

Volunteer Role Description

Patient Helper

TB Nursing Service

Princess Royal Community Health Centre (Stewart Wing)
Greenhead Road
Huddersfield
HD1 4EW

Restrictions: 16 years +

About the TB Nursing Service:

The TB Nursing Service provide care and support to people suffering from tuberculosis, their families and contacts. They aim to limit the spread of tuberculosis within the community and reduce the transmission of infection by early diagnosis and effective treatment. The team offer:

- Support, advice and home visits to those suffering from tuberculosis
- Screening, support and advice to families, carers and close contacts of tuberculosis
- Screening of individuals, including new entrants, at an increased risk of developing tuberculosis
- BCG vaccine of selected individuals under 16 years of age, according to national and local policy
- Provision of advice and education about tuberculosis to other professionals, agencies and the public

What You Will be Expected to Do:

Support the TB Nursing Service and patients visiting the health centre for screening with:

- meeting and greeting patients, handing out face masks and hand sanitiser if required
- checking patients in on arrival and ensuring they are seen in the correct order
- engaging with patients in the waiting area, ensuring social distancing is maintained
- ensuring the waiting area is kept clean and tidy

Volunteers will also need to be available to accompany and direct patients and visitors to other departments within the Princess Royal Health Centre, including doing a regular check-up of main entrances to look for patients and visitors who may need some support or guidance.

The Difference You Will Make:

You will make a screening appointment with the TB Nursing Service more pleasant for patients by welcoming them on arrival, chatting to them in the waiting area and answering queries.

Useful Attributes:

- Friendly and approachable
- Confident and comfortable communicating with patients (including patients whose first language is not English)
- Reliable and able to use initiative
- Non-discriminatory, non-judgemental, open-minded attitude

Weekly Sessions to be Covered (*not necessarily all vacant*):

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Morning		 9am - 12pm		 9am-12pm			
Afternoon		 1pm -4pm					
Evening							

Minimum Period of Commitment: 3-6 months

How Locala Will Recruit You:

Application



Informal interview (via MS Teams)



2 x character references



Standard DBS check



*Training & Induction (online modules to be completed *before* induction)



What Will be Available to You:

Public liability insurance (covers 16 years +)



Disabled access



Regular Follow-up Visits (every 6 months minimum)



Out-of-pocket expenses (45p per mile, parking, public transport fees)



ID Badge & Polo-Shirt



Useful Information:

Due to the nature of this service, it is important that volunteers have no underlying health conditions or low immunity.

*Additional support is available if required. If you don't have access to a computer, a paper version of the modules and assessment can be provided.

Please note, volunteers are ***not*** able to support patients in clinical appointments.

How to Apply:

Submit an online application at: [MyImpactPage - Application Form - Locala Health & Wellbeing \(betterimpact.com\)](https://betterimpact.com) Alternatively, a paper application form can be posted out on request.

Please call one of our Volunteer Services Managers (Heidi and Louise) on 030 3330 9392, or email: volunteering@locala.org.uk.

About Locala:

Locala is proud to be a colleague-owned provider of NHS community healthcare services. Our colleagues make key decisions about the services we provide and how we support our communities. As a social enterprise any profits made are invested into further improving our healthcare services and community projects.

Visit our website for more details at: www.locala.org.uk.