

Moorlands Grange, Spruce Drive,
Netherton, Huddersfield HD4 7WA

Telephone: **01484 660010**



The Recovery Hub at **Moorlands Grange**

Information for service users

About the Recovery Hub

The Recovery Hub at Moorlands Grange is the Kirklees service for people who need a residential recovery bed or non-weightbearing bed usually following a stay in Hospital.

The Recovery Hub is based at Moorlands Grange in the village of Netherton, near Huddersfield. Moorlands Grange is owned and managed by Kirklees Adult Services with care staff and health professionals working together to support service users.

The service provides temporary residential care for people aged 18 or over, who are medically well and do not need to be in hospital, but still require 24-hour support.

Using the Recovery Hub

There are different reasons why someone may need to stay at the Recovery Hub. Some service users are recovering from time spent in hospital but are unable to safely return home. Some people stay with us because they have had surgery or fractured a bone and have been told not to fully weight bear. They, and others, may need to recuperate before undergoing rehabilitation.



Length of stay

Staying at the Recovery Hub is free for up to 4 weeks. For people who have been told they must non-weight bear, until a fractured bone heals, the stay is free for up to 6 weeks. If bone healing takes longer, a possible extension to the stay will be discussed.

Staying at the Recovery Hub longer than the agreed time will result in charges - following the Adult Social Care charging policy for short stay care. Talk to us if you want to know more.

Our facilities

Everyone who stays at the Recovery Hub has their own spacious bedroom with en-suite facilities, plenty of wardrobe and drawer space and a TV. Wi-fi is available and a mobile phone is available to borrow if needed. All bedrooms have window locks, smoke alarms and an emergency call button.

There is a dining room where meals are served throughout the day. There is a garden and two lounges, where service users and their visitors are welcome to relax. Activities regularly take place in these areas and our friendly volunteers often encourage service users to join in.

Visiting service users

Family and friends are able to visit a loved one. There are no set visiting times however, we do ask visitors to avoid mealtimes and leave by 8.30pm.

Mealtimes are:

- Breakfast: 8.00am to 9.00am
- Lunch: 12.30pm to 1.30pm
- Tea: 4.30pm to 5.30pm.

Our services

Kirklees Adult Social Care provide 24-hour care for people staying at the Recovery Hub. Some people may also need advice from our Assessment Team (Social Workers) to plan their long-term care needs.

Locala Health and Wellbeing will visit service users at the Recovery Hub if they need to see a health care professional during their stay, such as a nurse, physiotherapist or occupational therapist. Furthermore, if a service user requires it, a member of the medical or pharmacy team from Locala Health and Wellbeing will be asked to visit them. This is known as an 'In reach' service because the health care professionals are not based on site at the Recovery Hub.

Leaving the Recovery Hub

When it's time to leave the Recovery Hub, people should be able to return home, with or without care support or move on to long-term 24-hour care. Your ongoing needs will be assessed prior to leaving the Recovery Hub.

Further information

If you have any questions about The Recovery Hub at Moorlands Grange, please call **01484 660010**.