

Briefing Sheet - April 2022

Key messages:

Locala continues to provide Covid-19 vaccinations, from 5 years old, at John Smiths Stadium. The centre has become nationally recognised for its provision for people with additional needs. It is recommended that the parent or carer phones ahead to explain the individual's needs, and the team at the Stadium will do all they can to accommodate individuals and ensure that the vaccination process is as stress-free as possible. Appointments and walk-ins are available. The number for the centre is 07970 991954.

All long-term condition reviews that were referred in before 18th February , have now been completed, excepting those with circumstances preventing them taking place. Any that were referred after the 18th February deadline will be done as soon as possible. A new system is being planned for the year ahead, with changes to how the case load is managed. Updates will be shared when available.

Following a request for greater clarity, please click the following links for:

- <u>details of the structure and referral process</u> for the **Ageing Well Service**
- <u>a diagram with named Community Nursing colleagues by area and job role.</u>
- An overview of the Kirklees Independent Living Team structure, and work summary.

Monthly performance information (from February):

Locala service		
	Time between contact with Single Point of Contact (SPOC) to	
Community Nursing	input from service – Calls with a response target of 0 to 2 hours	82.7%
	Time between contact with SPOC to input from service – Calls	07.20/
Community Nursing	with a response target of 1 day	87.3%
	Patients clinically appropriate to remain at home are still at	
Community Nursing	home following assessment and intervention at 24 hours	97.6%
	Time between contact with SPOC to input from service – Calls	
START	with a 0 to 2 hours target	60.7%
	Patients clinically appropriate to remain at home are still at	
START	home following assessment and intervention at 24 hours	92.6%
Intermediate Care Beds	Occupancy rate	79.1%
Intermediate Care Beds	Average length of stay in days	41
	Number of residents with an Advance Care Plan, incorporating	
Care Home Support Team	a Treatment & Escalation Plan	97.8%
	Number of residents with a six cognitive impairments (6CIT)	
Care Home Support Team	assessment where a face to face intervention has taken place	96.4%
Care Home Support Team	Number of residents with a malnutrition (MUST) assessment	98.4%
	Number of residents with a discussion about an Advance Care	
Care Home Support Team	Plan, incorporating a Treatment & Escalation Plan	86.9%



Briefing Sheet – April 2022

Phlebotomy	Patients waiting less than 2 weeks for an appointment from request date (target is 85%)	93.2%
	Patient satisfaction (target of 80% of patients or carer	
Phlebotomy	expressing overall satisfaction with the service)	97.4%
		99.6%
Dewsbury WiC	Seen and treated within 4 hours	
Services delivered as part of partnerships		
Urgent Community		68.7%
Response	0-2 hour response rate	