

Key messages:

All essential Locala services are operational and running as usual.

Monthly performance information (from March):

Locala service		
Community Nursing	Time between contact with Single Point of Contact (SPOC) to input from service – Calls with a response target of 0 to 2 hours	79.4%
Community Nursing	Time between contact with SPOC to input from service – Calls with a response target of 1 day	85.2%
Community Nursing	Patients clinically appropriate to remain at home are still at home following assessment and intervention at 24 hours	97.7%
START	Time between contact with SPOC to input from service – Calls with a 0 to 2 hours target	77.6%
START	Patients clinically appropriate to remain at home are still at home following assessment and intervention at 24 hours	87.5%
Intermediate Care Beds	Occupancy rate	79.9%
Intermediate Care Beds	Average length of stay in days	37
Care Home Support Team	Number of residents with an Advance Care Plan, incorporating a Treatment & Escalation Plan	98.0%
Care Home Support Team	Number of residents with a six cognitive impairments (6CIT) assessment where a face to face intervention has taken place	97.2%
Care Home Support Team	Number of residents with a malnutrition (MUST) assessment	98.6%
Care Home Support Team	Number of residents with a discussion about an Advance Care Plan, incorporating a Treatment & Escalation Plan	86.3%
Phlebotomy	Patients waiting less than 2 weeks for an appointment from request date (target is 85%)	90.2%
Phlebotomy	Patient satisfaction (target of 80% of patients or carer expressing overall satisfaction with the service)	96.2%
Dewsbury WiC	Seen and treated within 4 hours	99.9%
Services delivered as part of partnerships		
Urgent Community Response	0-2 hour response rate	81.7%