

## Key messages:

All essential Locala services are operational and running as usual.

Mid Yorks Bank Holiday weekend support

## Monthly performance information (from April):

Locala service		
Community Nursing	Time between contact with Single Point of Contact (SPOC) to input from service – Calls with a response target of 0 to 2 hours	
Community Nursing	Time between contact with SPOC to input from service – Calls with a response target of 1 day	
Community Nursing	Patients clinically appropriate to remain at home are still at home following assessment and intervention at 24 hours	
START	Time between contact with SPOC to input from service – Calls with a 0 to 2 hours target	
START	Patients clinically appropriate to remain at home are still at home following assessment and intervention at 24 hours	
Intermediate Care Beds	Occupancy rate	
Intermediate Care Beds	Average length of stay in days	
Care Home Support Team	Number of residents with an Advance Care Plan, incorporating a Treatment & Escalation Plan	
Care Home Support Team	Number of residents with a six cognitive impairments (6CIT) assessment where a face to face intervention has taken place	
Care Home Support Team	Number of residents with a malnutrition (MUST) assessment	
Care Home Support Team	Number of residents with a discussion about an Advance Care Plan, incorporating a Treatment & Escalation Plan	
Phlebotomy	Patients waiting less than 2 weeks for an appointment from request date (target is 85%)	
Phlebotomy	Patient satisfaction (target of 80% of patients or carer expressing overall satisfaction with the service)	
Dewsbury WiC	Seen and treated within 4 hours	
<b>Services delivered as part of partnerships</b>		
Urgent Community Response	0-2 hour response rate	