

# Equality Delivery System (EDS)

The Equality Delivery System (EDS) is a toolkit designed by the Department of Health to help NHS organisations to improve the services they provide for their local communities, consider health inequalities in their local area and provide better working environments that are free of discrimination.

The EDS has four goals, with 18 specific outcomes. As part of the EDS process, NHS organisations engage with their patients, local voluntary organisations and their staff in order to grade their equality performance, identify where improvements can be made, and act on their findings. The EDS goals are:

- Better health outcomes for all
- Improved patient access and experience
- Empowered, engaged and included workforce
- Inclusive leadership at all levels

The [NHS England Equality Hub Webpage](#) provides more detail about the Equality Delivery System.