

## Key updates

- **Use of Single Point of Contact fast track code:** Locala's Single Point of Contact is experiencing issues with fast track codes being used inappropriately. The fast track code must only be used for urgent issues and not for regular contacts. Your assistance in ensuring that this system is used appropriately is welcomed as incorrect use is creating delays for urgent issues.
- **Locala's medical responsibilities within Intermediate Care settings:** A document detailing Locala's medical responsibilities within Ings Grove House and Moorlands Grange is attached to this briefing. This has been produced following queries raised by some GPs. Please note there will be medical cover in place at Ings Grove throughout the Christmas period.
- **Long Term Condition Reviews:** Last year the Medicines Support Team undertook annual Long Term Condition reviews for 1086 housebound patients. Following the submission of projected referral figures we estimate there are a further 2393 patients requiring review. Due to the significant projected increase in referrals this year, **all referrals must be received before the 31<sup>st</sup> December 2022** for us to be able to have a chance of completing them prior to the 31<sup>st</sup> March 2023. We will not be able to guarantee that any referred in after 31<sup>st</sup> December will be completed.

Please check that the patient is correctly coded as housebound and that they have not already had a review of their long term condition this financial year before referring. We look forward to receiving your referrals. Any queries contact [rachel.urban@locala.org.uk](mailto:rachel.urban@locala.org.uk)

- **Kirklees Care Home Support Team:** this service operates across elderly care homes in North and South Kirklees. Please find a leaflet with details about this service and referral criteria attached for your information.

## Monthly performance information (from October)

Locala service		
Community Nursing	Time between contact with Single Point of Contact (SPOC) to input from service – Calls with a response target of 0 to 2 hours	79.0%
Community Nursing	Time between contact with SPOC to input from service – Calls with a response target of 19f 1 day	86.0%
Community Nursing	Patients clinically appropriate to remain at home are still at home following assessment and intervention at 24 hours	96.8%
Intermediate Care Beds	Occupancy rate	66.4%
Intermediate Care Beds	Average length of stay in days	40

Care Home Support Team	Number of residents with an Advance Care Plan, incorporating a Treatment & Escalation Plan	98.27%
Care Home Support Team	Number of residents with a six cognitive impairments (6CIT) assessment where a face to face intervention has taken place	92.0%
Care Home Support Team	Number of residents with a malnutrition (MUST) assessment	95.1%
Care Home Support Team	Number of residents with a discussion about an Advance Care Plan, incorporating a Treatment & Escalation Plan	99.1%
Dewsbury WiC	Seen and treated within 4 hours	99.9%